

# Booking Terms & Conditions

## **Bookings.**

All bookings are held in good faith to the arrival and departure date listed on your reservation confirmation, at the rate specified. To confirm reservations, current valid credit card details are required. Full payment and a valid Credit Card number (As a Security measure) are required 30 days prior to arrival. Or at time of booking if less than 30 days prior to arrival date. Variations to this may apply during peak periods at the Executive Oasis™ discretion. Executive Oasis™ reserves the right to move a booking to alternative but similar accommodation due to circumstances beyond the control of Executive Oasis™. No liability is accepted by Executive Oasis™ if such a move is made.

In making a booking with Executive Oasis™ you are promising that:

- You are making a legitimate reservation on your own behalf or another person for whom You are legally authorised to act and for no other purposes;
- You are the authorized card holder for the credit card you are using to pay for the booking.
- You agree to the payment terms and cancellation policy of Executive Oasis™ as set out below;
- You promise that all information that you supply is true and correct;
- You agree to pay fees, taxes or the like which may be imposed on Executive Oasis by any government or authority.

## **Longer Term Bookings.**

Clients must always pay for their accommodation in advance in an amount equal to the rate that they initially paid (i.e. if you paid for a week and you have booked for three weeks you must ensure that your fees for accommodation are paid weekly in advance and if you have booked for 3 months you must ensure that you have paid a month in advance at all times).

## **Cancellation fee.**

A cancellation fee of 100% of the booked accommodation fee will apply to any booking cancelled within 30 days of arrival date. If a booking is cancelled in writing more than 30 days prior to arrival date then a full refund of the amount paid will be made less a processing fee equivalent to 20% of the amount paid or \$50 which ever is the greater

Executive Oasis™ may alter these terms and conditions for specific bookings, and advise by return email, the terms and conditions that will apply. (i.e. Group or Peak Period reservations)

## **Payment of reservation.**

Executive Oasis™ accepts Visa and MasterCard credit cards. All prices are inclusive of GST and are in AUD\$(Australian dollars).

Rates are subject to change without notice.

Cheques are not accepted as payment for accommodation unless received, banked and cleared 10 days prior to arrival as a full pre-paid deposit.

### **PIN/Access Code.**

Executive Oasis™ provides to its clients on confirmation of booking a unique PIN/access code for the duration of the booking at the accommodation. Your PIN/access code is your "key" to the accommodation being provided to you. As such you are responsible to ensure that the PIN/access code is not divulged to any third party. Should you divulge the PIN/access code to a third party then you acknowledge that you will be responsible for all losses, damage and breakages that occur in the accommodation which occur as a result of the use of the PIN/access code.

### **Losses and Breakages.**

Executive Oasis™ prides itself in the superior quality of its accommodation. To ensure that the standards are maintained for our accommodation we have a policy in relation to losses and breakages.

With the exception of fair wear and tear any loss, damage or breakages (including lost nights, at the standard two bedroom daily rate, due to closure for repairing loss, damage or breakages) will be charged to the nominated credit card provided at the time of booking. If there are insufficient funds on the nominated credit card to cover the payment for any loss, damage or breakages then Executive Oasis™ reserves its rights against the client.

### **Telephone.**

Clients need to be aware that there is no telephone service provided at the accommodation by Executive Oasis™. We recommend that clients have mobile phone access at times during their stay.

### **Internet.**

Complimentary broadband access is provided.

### **No Smoking Policy.**

Clients need to be aware that Executive Oasis™ has a strict no smoking policy in all of its properties. If Executive Oasis™ becomes aware of a client breaching this policy then a \$350.00 cleaning and deodorizing fee will be charged to the nominated credit card. If there are insufficient funds on the nominated credit card to cover the charge then Executive Oasis™ reserves its rights against the client.

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